

By : Bryan Sweetland, Cabinet Member for Environment, Highways and Waste
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To: Environment, Highways and Waste Policy Overview and Scrutiny Committee – 14 March 2012

Subject: KCC Quarterly Performance Report, Quarter 3, 2011/12 including mid year Business Plan monitoring

Classification: Unrestricted

Summary

The purpose of the Quarterly Performance Report is to inform Members about key areas of performance for the authority.

Members are also asked to NOTE the report.

Introduction

1. The full KCC Quarterly Performance Report for Quarter 3, 2011/12 is to be presented to Cabinet on 19 March 2012.
2. There are 30 Key Performance Indicators (KPIs) included in the Performance Report and a range of other key management information including complaints, consultations, a financial summary and staffing data.
3. A summary of overall KCC performance for Quarter 3 with the detailed Environment, Highways and Waste elements is attached in Appendix 1.
4. This process contributes to the management of the overall performance of the authority and the reports are published on the external web site as part of KCC's transparency agenda.

Quarter 3 Performance Report

5. There are six KPIs included in the Quarterly Performance Report which are relevant to Environment, Highways and Waste and all of these there are rated as Green.

Recommendations

6. Members are asked to NOTE this report.

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